

## Christmas At The Anatole FAQ Sheet

What is Christmas At The Anatole?

Kicking off Saturday, November 26, Christmas At The Anatole (CATA) is a family-friendly holiday experience centered around Breakfast With Santa, which includes a breakfast buffet, scavenger hunt activities, pictures with Santa, and more!

Visit [www.ChristmasAtTheAnatole.com](http://www.ChristmasAtTheAnatole.com) for dates and details.



What is included in Breakfast With Santa (BWS) hotel package?

includes:

- Guest room
- Breakfast With Santa for up to two adults & two kids at 9 AM
- Christmas At The Anatole Weekend Activities\*
- Holiday movie night with kids popcorn bar
- Gift bag per child given at breakfast with Santa
- Parking

\*Breakfast With Santa Experience (Activities Include: breakfast with Santa, holiday scavenger hunt including face painting, Gingerbread Bakeshop cookie decorating, stories at Rudolph's Reindeer Barn, Snapshack photo opps, letters to Santa and more!)

What does the hotel package experience look like?

Day of Arrival: (November 25, 26 & December 2, 3, 9, 10, 16, 17, 18, 20, 21, 22)

\*Enjoy holiday-themed kids menus available in Media Grill + Bar for dinner

7:30pm: Holiday movie night with kids popcorn bar

Day of Breakfast With Santa: (November 26, 27 & December 3, 4, 10, 11, 17, 18, 19, 21, 22, 23)

9am: Breakfast with Santa

10: 30am – 1pm: Scavenger hunt done at leisure

10:30am – 1pm: Photos with Santa (can pay directly to photographer)

\*Late checkout is available.

Is the Winter Wonderland show at Geppetto's Marionette Theater included?

No, but guests can purchase tickets at [GeppettosTheater.com](http://GeppettosTheater.com). Shows are at 11am and 2pm on Saturdays and 3pm on Sundays. There are also shows on weekdays as well. Please visit [www.GeppettosTheater.com](http://www.GeppettosTheater.com) to get tickets and details.

What are the dates for Breakfast With Santa?

November 26 & 27

December 3, 4, 10, 11, 17, 18, 19, 21, 22, 23

Is Breakfast With Santa open to the public or just for hotel package guests?

BWS is open to hotel guests and the public for all dates.

What if I'm not a hotel guest and I want to cancel my Breakfast with Santa individual tickets only?

Individual tickets purchased through TicketLeap are non-refundable. You can request to change your reservation to another seating. Email [Courtney.Morrow@hilton.com](mailto:Courtney.Morrow@hilton.com) regarding that request.

What if I booked a Breakfast With Santa hotel package for my family, but we have additional guests who want to attend BWS. How do they make a reservation?

Tell your front desk agent the total number of people in your party and those additional guests can pay upon arrival at Breakfast With Santa.

What is the cost of individual tickets to Breakfast With Santa for guests NOT staying at the hotel as part of the hotel package?

Adults: \$45.00

Kids 6-12: \$19.99

Children 5 and younger: Free

\*Prices include tax and gratuity

\*Self-parking is complimentary (with validation ticket given at BWS check-in)

Where is BWS held?

East Atrium on the lobby level of the Hilton Anatole

If attending just BWS, where is the best place to park?

Self-parking in lots 1 or 2 are the most convenient.

\*Self-parking is complimentary with validation ticket given at BWS check-in.

Are professional photos with Santa included?

Professional photos with Santa will be available from 11am – 1pm on the days BWS is held.

(2) 5x7 photos will be available for purchase to the photographer directly for \$20.

Do visitors have to pay to see the other decorations in the hotel?

No. All holiday decorations in the public areas of the hotel are available to view free-of-charge.

What room types are available with each of the above hotel packages?

A variety of guest room accommodations are available for each package above based upon space availability.

Room types available will be shown at the time of booking the packages.

For all other questions, please visit [www.ChristmasAtTheAnatole.com](http://www.ChristmasAtTheAnatole.com) or call 214-748-1200 and dial "0" to speak with a hotel operator.